



How to File a Claim

# FILE A CLAIM WITH CONFIDENCE.

Family Health/La Clinica

Your disability program is managed by The Hartford, a leader in disability and leave services. It's a user-friendly benefit that provides essential support services while you're away from your workplace.

Policy Number: 676420

### STEP 1 Know when it's time to file.

If you're absent from work, we can advise you on when to file your claim. If your absence is scheduled, such as an upcoming hospital stay, simply call us within 30 days of your last day at work. If unscheduled, please call us as soon as possible.

The Hartford makes it easy to file a claim. Just follow these steps.

### STEP 2 Have this information ready.

- Name, address, policy number, and other key identification information.
- Name of your department and last day of active full-time work.
- Your manager's or HR Representative's name and phone number.
- The nature of your claim.
- Your treating physician's name, address, and phone and fax numbers.

### STEP 3 Make the call.

With your information handy, call The Hartford at **1-866-945-7801**. You'll be assisted by a caring professional who'll take your information, answer your questions and file your claim.

TO FILE A CLAIM, CALL THIS NUMBER:

1-866-945-7801

6 am - 6 pm PT, Monday-Friday



PLEASE CUT ✂

If you're absent from work we can advise you on when to file a claim. If your absence is scheduled, such as an upcoming hospital stay, call within 30 days of your last day of work. If unscheduled, please call us as soon as possible.

Expertise without equal.  
Benefits without burden.

## GROUP BENEFITS



### Get supportive assistance.

Even after your claim has been filed, we may be in touch to check your progress, answer questions or obtain additional information from you. Our goal is to offer a smooth and hassle free experience until you return to work. Feel free to also call us with anything that's on your mind. We're here to help.

### Relax and stay positive.

You have the assurance of our knowledge, expertise, and understanding of what you are going through. We're with you all the way, so you can receive the benefits you qualify for and get back to your life.

### Quick facts.

The Hartford's goal is to get you through your time away from work with dignity and assist you in any way we can. Keep the card below in a safe place for future use. We'll be there when you need us.



### THE HARTFORD IS THE OFFICIAL DISABILITY INSURANCE SPONSOR OF U.S. PARALYMPICS.

The Hartford® is The Hartford Financial Services Group, Inc. and its subsidiaries, including issuing companies Hartford Life Insurance Company and Hartford Life and Accident Insurance Company. Policies sold in New York are underwritten by Hartford Life Insurance Company. Home office of both companies is Simsbury, CT.

Expertise without equal.  
Benefits without burden.

4115 NS 03/11 Printed in the USA ©2011 The Hartford, Hartford, CT 06115 36USC220506

#### WHEN YOU CALL THE HARTFORD WILL ASK YOU TO PROVIDE:

- Name, address, policy number, and other key identification information.
- Name of your department and last day of active full-time work.
- Your manager's or HR representative's name and phone number.
- The nature of your claim.
- Your treating physician's name, address, and phone and fax numbers.

PLEASE CUT ✂